

Please order as early as possible before the August Holiday weekend

We will be accepting orders under normal service up until midday Thursday 22nd August, however **we strongly recommend you place orders by Tuesday 20th August at the latest** to ensure delivery before the bank holiday weekend. Placing orders after Tuesday 20th August will increase the risk of not receiving your delivery before the bank holiday.

All orders are subject to stock availability. We recommend placing orders for specially obtained and unlicensed medicines as soon as possible, as these orders will take longer than the timescales outlined below.

Should you have any urgent orders, we may be able to support these using an emergency courier services, although this service is not guaranteed and is subject to availability. Additional processing and courier costs apply. Please contact our Customer Service team on **0345 222 3550** for details.

Emergency out-of-hours service

If you have an urgent request while Ashtons is closed, please telephone **0345 222 3550** and you will be diverted to a pharmacist on call who will be able to deal with your requirements.

Alternatively, for e-Works support, please telephone **0300 303 1932**.

Ashtons opening hours:

Monday to Friday: 08:00 to 17:30
Saturday: 08:00 to 12:00

Out of Hours On-Call Clinical Support:

Monday to Friday: 17:30 to 22:00
Saturday: 12:00 to 22:00
Sunday: 08:00 to 22:00

Delivery Schedule

20th August	21st August	22nd August	23rd August	24th August	25th August	26th August	27th August
Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	BANK HOLIDAY MONDAY	Tuesday
Recommended last order day for Named Patient and Stock orders for delivery before Bank Holiday	Named Patient and Stock orders placed prior to midday delivered from: Thursday 22nd August	Named Patient and Stock orders placed prior to midday delivered from: Friday 23rd August	Named Patient orders placed prior to midday delivered from: Saturday 24th August* Stock orders placed prior to midday delivered from: Tuesday 27th August	Named Patient and Stock orders placed over the weekend and Bank Holiday period delivered from: Wednesday 28th August		Named Patient and Stock orders placed prior to midday delivered from: Wednesday 28th August	

*For those customers who do not usually have a named patient delivery on a Saturday, orders placed by midday on Friday 23rd August will be delivered from Tuesday 27th August.