Ashtons Hospital Pharmacy Services

Carbon reduction Plan

1. Commitment to achieving Carbon Footprint Reduction

Ashtons Hospital Pharmacy Services is committed to achieving net zero emissions across its UK operations by 2045, with interim reductions of 30% by 2030 and 90% by 2040 against the 2024 baseline.

2. Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past before introducing any strategies to reduce emissions and are the reference point against which emission reductions can be measured.

The baseline year is 2024, the first full year of greenhouse gas (GHG) measurement for the emissions categories noted in the table below. The baseline excludes Scope 3 emissions from upstream transportation and distribution, downstream transportation and distribution, and employee commuting, as these categories were not monitored in 2024.

From 2027, Ashtons will be reported within the wider Agentis Group carbon footprint report on a calendar year basis. This first group footprint will cover the 2026 calendar year and will follow in early 2027. Methods to refine the Scope 3 emissions calculations are currently being developed, and future reporting will include the upstream and downstream transport and employee commuting.

Scope	Emissions (tCO_2e)
Scope 1	44.72
Scope 2 (Location-based)	29.68
Scope 2 (Market-based)	4.43
Scope 3 Including: • Category 1 - Purchased Goods & Services • Category 3 – Fuel - and Energy-Related Activities • Category 5 – Waste • Category 6 - Business Travel	626.20
Total emissions (Location-based)	**700.6**
Total emissions (Market-based)	**675.4**

3. What have we done so far?

Activities	Completed	Scope
Office move In 2024 Ashtons moved to a new main office, investing in more modern facilities that brought a number of benefits. **Old Office***:* • Windows: Traditional sash windows with single glazing, leading to significant heat loss and drafts and inefficient energy use. • Heating: The building was heated by three gas combi boilers. • Lighting: The lighting system primarily consisted of old-style tube lights, some of which were equipped with motion sensors. However, a significant portion of the office still operated with less energy efficient lighting. **New Office:** • Windows: Double-glazed windows, providing better insulation than the single-glazed windows at the previous office. This is intended to reduce heat loss and heating and cooling demand. • Heating: A single HVAC system with zone and time controls enables heating to be managed appropriately and to reduce energy usage wherever possible. • Lighting: Full LED lighting system with motion sensors in lower traffic areas. • Actual energy and emissions savings will be assessed through our usual carbon footprint reporting	**2024**	**Scope 1** **Scope 2**
Establishment of ESG Board The ESG Board works to promote sustainability throughout the organisation. It encourages operational efficiency, drives the implementation of energy-saving initiatives, and engages suppliers and business partners in sustainable practices.	**2025**	**Scope 1** **Scope 2** **Scope 3**
Procurement • Procurement initiated and successfully reduced two main wholesaler (Alliance Healthcare and AAH) deliveries per day (morning and afternoon), to only one morning delivery per day. • Increased focus on bulk ordering which minimises more frequent deliveries. • Reduced selling in singles to customers and increase selling in bulk to minimise more frequent despatches.	**2024**	**Scope 3**
Ashtons 2.0 Ashtons 2.0 introduced hybrid working within our Clinical Service team, increasing remote and online customer support and reducing the need for in-person attendance at third-party locations. Reduced travel can lower Scope 1 emissions where journeys use company-controlled vehicles and Scope 3 emissions where journeys use third-party transport or employees' own vehicles.	**2025**	**Scope 1** **Scope 3**
Supply chain The Ashtons medicines supply function replaced branded prescription bags with fully recyclable, biodegradable and compostable bags that are TSE/BSE-free. We also revised the configuration of our recycled packaging materials to reduce packaging volume and weight. These changes are intended to reduce waste and emissions associated with third-party logistics.	**2026**	**Scope 3**
Consolidation of delivery logistics partners Ashtons consolidated routine deliveries to named-patient and wholesale customers through a single logistics partner, Sciensus. This enables multiple order types, previously delivered by different carriers, to be combined into a single delivery, reducing the need for separate journeys and supporting a reduction in emissions from third-party logistics. Sciensus has committed to achieving net zero by 2045.	**2026**	**Scope 3**

In addition to those initiatives noted above, we also implemented several actions prior to our baseline year that continue to positively impact our carbon footprint. These include:

- Fleet: the introduction of electric and hybrid vehicles into our company fleet, reducing our fuel consumption and thereby our Scope 1 emissions

- Paperless office: promoting the removal of paper and printing from the office to both reduce energy consumption and waste disposal as well as decrease procurement spend on paper. Our procurement has gone completely paperless. All purchase orders are being signed off digitally, supplier paperwork is saved in a SharePoint folder, and we no longer keep hard copies of supplier validation paperwork.

- Hybrid and flexible working: we offer hybrid and flexible work options to all staff (however, some on-site roles are unable to apply hybrid work given the nature of the role). This not only helps to support a healthy work-life balance for our staff but also reduces our office-based energy consumption.

In 2024 Ashtons achieved ISO 9001:2015 certification, and we are dedicated to continuously improving our operations. This commitment ensures our customers receive reliable products and services that adhere to high-quality standards and demonstrates our commitment to quality management and continuous improvement. More efficient operations and supply-chain processes can help reduce energy use and waste. Carbon benefits are assessed through our emissions reporting.

4. Customer Focus

The Ashtons e-Works electronic prescribing and medication administration (EPMA) system supports customers' transition from paper-based to digital medication management and is designed to enhance patient safety. Reducing paper use can reduce demand for paper production and stationery, but any net environmental benefit also depends on the energy and resources used by the digital system. These customer benefits are separate from Ashtons' reported carbon footprint.

5. Carbon Reduction Commitment

Activities	Target	Scope
Fleet Our current fleet comprises 6 leased vehicles, with 17% (1 vehicle) being zero-emission (fully electric). We have the goal to transition the entire fleet to 100% zero-emission vehicles by 2030, thereby significantly reducing our Scope 1 emissions. **Action plan:** • Evaluate and assess available zero-emission vehicle options for fleet replacement. • Prioritise the transition to electric vehicles as agreements expire or are renewed. • Partner with suppliers or leasing companies that offer zero-emission options.	**2030**	**Scope 1**
ESG strategy We will continue to develop our ESG strategy to reduce environmental impact, respond to climate and regulatory challenges and deliver positive societal impact. Our carbon-reduction programme will cover Scope 1, Scope 2 and Scope 3 emissions, with defined actions, responsible owners, delivery dates and measures of progress. Annual carbon-footprint reporting will inform review of the programme and progress towards the reduction milestones and net zero commitment.	**Ongoing**	**Scope 1** **Scope 2** **Scope 3**

6. Declaration

Emissions have been reported and recorded in accordance with the GHG Reporting Protocol corporate standard and use the appropriate Government emission conversion factors for greenhouse gas company reporting. Scope 3 emissions have been reported in accordance with the Corporate Value Chain (Scope 3) Standard, including the use of UK Government spend-based conversion factors (by SIC code) for Scope 3, Category 1 emissions.

This Carbon Reduction Plan has been reviewed and signed off by the Board of Directors for Ashtons Hospital Pharmacy Services Ltd.

Signed: 

Position: Chief Executive Officer

Date: 30 October 2026